

• I'd like to stay near the station.

• Can you suggest a cheap hotel?



Language Focus

I'd like to stay (I would)	near the station.
	in a cheap hotel.
Can you suggest	a cheap hotel?
	a good B&B (Bed & Breakfast)?

Conversation

- Naoto** : I'd like to stay \_\_\_\_\_.
- Information staff** : There are a few hotels near the station.
- Naoto** : Can you suggest a \_\_\_\_\_?
- Information staff** : Sure. I can suggest a good B&B, too.
- Naoto** : If it's nice and cheap then that's fine.
- Information staff** : Okay, I'll try to get you a reservation.

Questions

- How would you tell the information staff that you would like to stay near the station?
- How would you ask the information staff if he can suggest a cheap hotel?

• 我想住在车站附近。

• 可以介绍一个便宜一点的旅馆吗?



Language Focus

我想住在车站附近。
我想住在便宜一点的旅馆。
可以介绍一个便宜一点的旅馆吗?
可以介绍一个提供早餐的旅馆吗?

Conversation

- 张** : 我想住\_\_\_\_\_。
- 问询处工作人员** : 车站附近有几家旅馆。
- 张** : 可以介绍一个\_\_\_\_\_?
- 问询处工作人员** : 好的, 带早饭的旅馆怎么样?
- 张** : 如果即便宜, 条件又不错。就可以。
- 问询处工作人员** : ok, 我帮您预订。

Questions

- 怎样向问询处工作人员说想要住在车站附近?
- 怎样向问询处工作人员说想要住便宜一点的旅馆?

• I have a reservation.

• I made my reservation at the information office.



• 我有预约。

• 我在问询处预约了。



Language Focus

I have	a reservation.
	a voucher
I made my reservation	at the information office.
	on the internet.

Conversation

- Zhang** : I have a \_\_\_\_\_.
- Front Desk** : Okay sir. Did you make your reservation on the internet?
- Zhang** : No, I made a reservation \_\_\_\_\_.
- Front Desk** : Do you have a voucher?
- Zhang** : Yes, I have.

Questions

- How would you tell the front desk that you have a reservation?
- How would you tell the front desk that you made your reservation at the information office?

Language Focus

我有预约。
我有住宿预约表。
我在问询处预约了。
我在网上预约了。

Conversation

- 张** : 我有\_\_\_\_\_。
- 前台** : OK, 先生。你是在网上预约的吗?
- 张** : 不是, 我在\_\_\_\_\_预约了。
- 前台** : 你有住宿预约表吗?
- 张** : 对, 我有。

Questions

- 怎样告诉前台你有预约?
- 怎样告诉前台你是在问询处预约的?

• I'd like a room for two nights.

• Do you have a twin room?



### Language Focus

I'd like a room (I would)	for two nights. with an ocean view.
Do you have	a twin room? any cheaper rooms?

### Conversation

- Front Desk** : What can I do for you?
- Zhang** : I'd like a single room for \_\_\_\_\_ nights.
- Front Desk** : We are sorry, the single rooms are fully-booked.
- Zhang** : Do you have a \_\_\_\_\_ room?
- Front Desk** : Yes sir. We still have some.
- Zhang** : Okay, I'd like a room with an ocean view.

### Questions

- How would you tell the front desk that you'd like a single room for two nights?
- How would you ask the front desk if the hotel has a twin room?

• 我想住两天。

• 有双人房吗?



### Language Focus

我想住两天。
我想要海景房。
有双人房吗?
有便宜一点的房间吗?

### Conversation

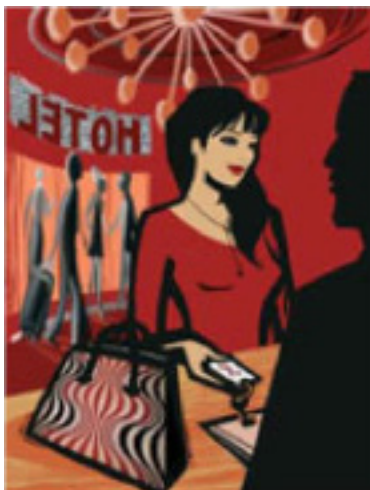
- 前台** : 我可以为您做些什么?
- 张** : 我想要一间单人房, 住\_\_\_\_\_晚。
- 前台** : 很抱歉, 单人房已经注满了。
- 张** : 你们有\_\_\_\_\_房吗?
- 前台** : 是的, 还有几间?
- 张** : OK. 我要海景房。

### Questions

- 怎样跟前台说你要一个单人间, 住两晚?
- 怎样跟前台说有没有双人房?

• Is it possible to check the room?

• How much is a room for two nights?



• 可以先看一下房间吗?

• 一个房间住两晚多少钱?



Language Focus

Is it possible to	check the room?
	use the telephone?
How much is a room	for two nights?
	per night?

Conversation

- Zhang** : Is it possible to \_\_\_\_\_ the room?
- Front Desk** : Of course! It's on the third floor, room 303. Here's the key.  
(After checking)
- Zhang** : So, do you like the room?
- Front Desk** : Yes, how much is a room for \_\_\_\_\_ nights?
- Zhang** : It's 150\$ per night, so it would be 300\$ for two nights.

Questions

- How would you ask the front desk if it is possible to check the room?
- How would you ask the front desk how much is a room for two nights?

Language Focus

可以先看一下房间吗?
可以用一下电话吗?
一个房间住两晚多少钱?
一个房间一晚多少钱?

Conversation

- 张** : 可以\_\_\_\_房间吗?
- 前台** : 当然, 3楼303室。这是钥匙。  
(确认以后)
- 前台** : 怎么样, 喜欢这个房间吗?
- 张** : 是的, 一个房间\_\_\_\_晚上多少钱?
- 前台** : 一晚上150美元, 2个晚上300美元。

Questions

- 怎样问前台可不可以看一下房间?
- 怎样问前台一个房间住两晚多少钱?

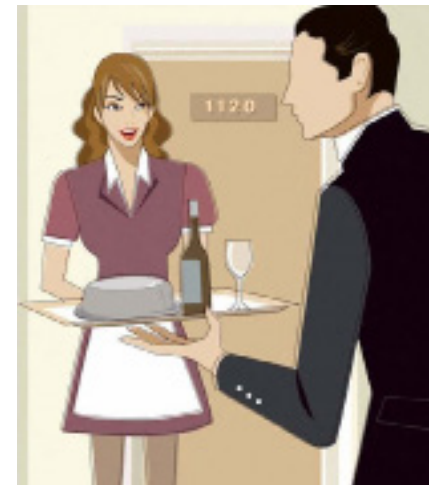
• Does the room rate include breakfast?

• What time is breakfast served?



• 房费里面包含早餐吗?

• 早餐几点供应?



Language Focus

Does the room rate include	breakfast?
	service fee?
What time is	breakfast served?
	the check out?

Conversation

- Zhang** : Does the room rate include \_\_\_\_\_?
- Front Desk** : Yes sir.
- Zhang** : What time is \_\_\_\_\_ served?
- Front Desk** : Breakfast is served from 7 to 9 in the morning, sir.
- Zhang** : Thank you.

Questions

- How would you ask the front desk if the room rate includes breakfast?
- How would you ask the front desk what time the breakfast is served?

Language Focus

房费里面包含早餐吗?
房费里面包含服务费吗?
早餐几点供应?
几点退房?

Conversation

- 张** : 房费里面包含\_\_\_\_\_吗?
- 前台** : 是的。
- 张** : \_\_\_\_\_几点供应?
- 前台** : 早餐时间: 7: 00—9: 00
- 张** : 谢谢。

Questions

- 怎样问前台房费里面是否包含早餐?
- 怎样问前台早餐几点供应?

• I'd like a wake-up call, please.

• How do I use the safe?



Language Focus

I'd like (I would)	a wake-up call,	please?
	a room service,	
How do I use	the safe?	
	the air conditioner?	

Conversation

- Zhang** : I'd like a \_\_\_\_\_, please.
- Front Desk** : Okay sir. What time would you like me to wake you up?
- Zhang** : At 6:30 A.M. please. By the way, do I have a safe in my room?
- Front Desk** : Yes, it's in your closet.
- Zhang** : How do I use the \_\_\_\_\_?
- Front Desk** : There are instructions posted on it.
- Zhang** : Okay. I understand. Thank you.

Questions

- How would you tell the front desk that you would like a wake-up call?
- How would you ask the front desk how to use the safe?

• 我想要叫早服务。

• 怎样使用保险箱？



Language Focus

我想要叫早服务。
我想要客房服务。
怎样使用保险箱？
怎样使用空调？

Conversation

- 张** : 我想要\_\_\_\_\_。
- 前台** : OK, 你想几点起床?
- 张** : 早上6点半。另外, 房间里有保险箱吗?
- 前台** : 有的, 在你的衣柜里。
- 张** : 怎样使用\_\_\_\_\_?
- 前台** : 保险柜上有说明书。
- 张** : 好的, 知道了, 谢谢。

Questions

- 怎样告诉前台你想要叫早服务?
- 怎样问前台如何使用保险箱?

• How do I make an international call?

• I'd like to charge the call to my room, please.



Language Focus

How do I make	an international call?
	a local call?
I'd like to charge (I would)	the call to my room, please.
	the meal to my room, please.

Conversation

- Zhang** : Excuse me. How do I make an \_\_\_\_\_ call?
- Front Desk** : Just press 0 and then dial the number.
- Zhang** : Is it included in my room rate?
- Front Desk** : No, sir.
- Zhang** : Okay, then I'd like to charge the \_\_\_\_\_ to my room, please.
- Front Desk** : Yes, sir.

Questions

- How would you ask the front desk how to make an international call?
- How would you tell the front desk that you would like to charge the call to your room?

• 怎样打国际电话？

• 请把电话费加到房费里面。



Language Focus

怎样打国际电话？
怎样打本地电话？
请把电话费加到房费里面。
请把餐费加到房费里面。

Conversation

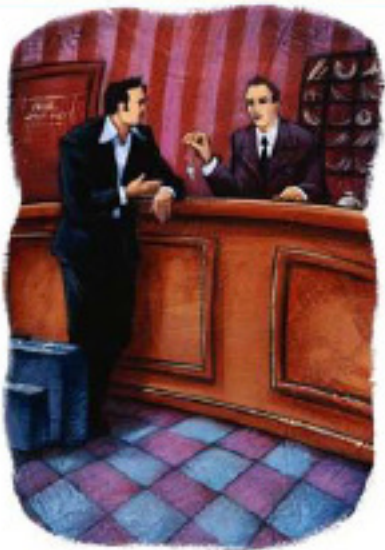
- 张** : 打扰一下，怎样打\_\_\_\_\_电话？
- 前台** : 先拨0，再拨号码就可以了。
- 张** : 电话费含在房费里面吗？
- 前台** : 不含。
- 张** : OK. 请把\_\_\_\_\_加到房费里面。
- 前台** : 好的，先生。

Questions

- 怎样问前台如何拨打国际电话？
- 怎样告诉前台你想把电话费算到房费里？

• I'm afraid I've lost my key.

• I've locked my key in my room.



Language Focus

I'm afraid	I've lost my key.
	I can't make it.
I've locked	my key in my room.
	my passport in my room.

Conversation

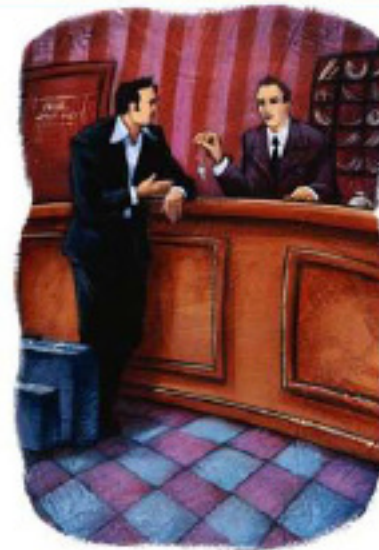
- Zhang** : I'm afraid I've lost my \_\_\_\_\_ .
- Hotel Clerk** : Do you have any idea where you have lost it?
- Zhang** : I'm not sure but I think, I've locked my \_\_\_\_\_ in my room.
- Hotel Clerk** : Okay. I will give you a spare key.
- Zhang** : Thank you. I'll check it now.

Questions

- How would you tell the hotel clerk that you've lost your key?
- How would you tell the hotel clerk that you've locked your key in your room?

• 我恐怕把钥匙弄丢了。

• 我把钥匙锁在房间里面了。



Language Focus

我恐怕把钥匙弄丢了。
恐怕我做不了这个。
我把钥匙锁在房间里面了。
我把护照锁在房间里面了。

Conversation

- 张** : 我恐怕把\_\_\_\_\_弄丢了。
- 旅馆服务员** : 你知道大概在哪里丢的吗?
- 张** : 不太确定。但是我想我把\_\_\_\_\_锁在我的房间里面了。
- 旅馆服务员** : OK. 我给你一把备用钥匙。
- 张** : 谢谢, 我马上去看一下。

Questions

- 怎样告诉旅馆服务员你弄丢了钥匙?
- 怎样告诉旅馆服务员你把钥匙锁在房间里面了?



• Could you send someone to fix the Wi-fi router?

• There's no hair dryer in the bathroom.



Language Focus

Could you send	someone to fix the Wi-fi router? a bellboy?
There's no	hair dryer in the bathroom. housekeeping in my room yet.

Conversation

- Hotel Clerk** : May I help you?
- Zhang** : Could you send someone to fix the \_\_\_\_\_?
- Hotel Clerk** : What's wrong with it?
- Zhang** : There's no hair dryer in the \_\_\_\_\_.
- Hotel Clerk** : We are sorry. I'll send someone right away.
- Zhang** : Thank you.

Questions

- How would you ask the hotel clerk if he could send someone to fix the Wi-fi router?
- How would you tell the hotel clerk that there's no hair dryer in the bathroom?

• 可以派人修理一下无线路由器吗?

• 浴室没有吹风机?



Language Focus

可以派人修理一下无线路由器吗? 可以派一个服务员来吗?
浴室没有吹风机? 我的房间还没有打扫?

Conversation

- 旅馆服务员** : 有什么可以帮您的吗?
- 张** : 可以派人来修理一下 \_\_\_\_\_?
- 旅馆服务员** : 哪个地方坏了?
- 张** : \_\_\_\_\_ 没有吹风机?
- 旅馆服务员** : 对不起。我马上派人过去。
- 张** : 谢谢。

Questions

- 怎样告诉旅馆服务员是否可以让他派人来修理一下淋浴?
- 怎样告诉旅馆服务员淋浴没有热水?

• I'd like to pay my bills.

• I think there's a mistake with my bill.



• 我想要结账。

• 我想账单上有错误。



Language Focus

<i>I'd like</i> ( <i>I would</i> )	to pay my bills.
	to get the receipt.
<i>I think there's a mistake</i>	with my bill.
	in the phone call charge.

Conversation

- Zhang** : Excuse me, I'd like to pay my \_\_\_\_\_.
- Front Desk** : Your total bill is 350\$.
- Zhang** : I think there's a mistake with my \_\_\_\_\_. What's this charge for?
- Front Desk** : That is for the international call you made.
- Zhang** : Okay, I understand now. I'd like to get the receipt.
- Front Desk** : Yes sir. Here it is.

Questions

- How would you tell the front desk that you'd like to pay your bills?
- How would you tell the front desk that you think there's a mistake with your bill?

Language Focus

我想要结账。
我想要收据。
我想账单上有错误。
我想电话费上有错误。

Conversation

- 张** : 打扰一下, 我想要\_\_\_\_\_。
- 前台** : 一共是350美元。
- 张** : 我想\_\_\_\_\_有错误。这项是什么费用?
- 前台** : 这是您的国际电话费用。
- 张** : OK, 我知道了。我想要收据。
- 前台** : 好的, 知道了。给您。

Questions

- 怎样告诉前台你想结账?
- 怎样告诉前台你觉得账单上有错误?